

COMPANY POLICY QUALITY & ENVIRONMENTAL

Indestructible Paint is committed to providing customer satisfaction by offering a cost effective solution for the supply of specialist engineered surface coatings.

We aim to meet all customer expectations for product quality, cost, delivery, service and support.

We are concerned for the environment and work to ensure that the impacts from our manufacturing plant, and from the use of our products, are minimised.

We work closely with all stakeholders and external agencies to ensure that we comply with all appropriate legislation, and are constantly seeking ways to reduce pollution, avoid the creation of waste and mitigate the risk of negative effects on the environment.

We continually strive to improve our service by working closely with customers, material suppliers and industry bodies to ensure that the services we deliver are constantly developed, providing benefits for all the business stakeholders.

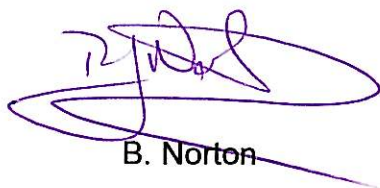
We support the personal development of our employees to ensure that we reflect best practice.

We operate systems that meet the requirements of ISO9001, AS9100 and ISO14001 retaining external approvals to these standards.

All staff are aware of the processes operated within the company, and are aware of their responsibilities to follow defined procedures and to report any deviation or anomalies.

Staff are encouraged to provide input to the development and improvement of systems.

The Management of the company establish business objectives which support the implementation of this policy. These objectives are regularly reviewed and revised as necessary with the aim of continual improvement.



B. Norton
Managing Director



A. Norton
Operations Director