

Policy No.	IPPO026
Version	5
Review Date	01/11/2017
Reviewer	AN

Quality Policy

Indestructible Paint is committed to providing customer satisfaction by offering a cost effective solution for the supply of specialist engineered surface coatings.

We aim to meet all customer expectations for product quality, cost, delivery, service and support.

We continually strive to improve our service by working closely with customers, material suppliers and industry bodies to ensure that the services we deliver are constantly developed, providing benefits for all the business stakeholders.

Indestructible Paint seeks to comply with all Regulatory Requirements deemed necessary for the Company to be able to comply with legislation.

We support the personal development of our employees to ensure that we reflect best practice.

We operate systems that meet the requirements of ISO9001 and AS9100 retaining external approvals to these standards.

All staff are aware of the processes operated within the company, and are aware of their responsibilities to follow defined procedures and to report any deviation or anomalies.

Staff are encouraged to provide input to the development and improvement of systems.

The Management of the company establish business objectives which support the implementation of this policy.

These objectives are regularly reviewed and revised as necessary with the aim of continual improvement.



B. Norton

Managing Director



A. Norton

Operations Director

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Document Configuration Management

Date	Changes Made	By Whom (Initial)
01/11/2017	Update to Form number to fall in line with new business system. Addition to Policy.	A.N.